Code of Conduct – Merchants Complaints Form

Name of person submitting the complaint	
Merchant business name	
Merchant Number	
Merchant street address	
City	
Province/Territory	
Postal code	
Phone number	
E-mail address	
Date you spoke with our customer service	
Name of the service representative you spoke to	
The policy element of the Code that the complaint pertains to	Please Select
Please provide a summary of your complaint	

Please submit your completed form as instructed on the our Code of Conduct page. Please include any files or other documentation that support your complaint.